



22nd October 2026

Dear Parent/Carer,

Introduction of New 'My Child at School' (MCAS) App

As part of our ongoing commitment to improving the experience we provide for pupils and families, I am writing to inform you that the school will be moving to a new Management Information System, Bromcom, from **16th November 2026**.

Bromcom includes a parent portal and app called **My Child at School (MCAS)**, which will become an important tool for communication between home and school. Over the coming months, we will introduce a range of MCAS features on a phased basis, including access to attendance, assessment and behaviour information. However, from launch, we will begin using the system for two key functions:

- Communication with parents and carers.
- Payment and management of school dinner accounts.

The introduction of MCAS will allow us to streamline our communication systems by bringing together functions that are currently spread across a number of platforms, including ClassCharts and SIMS InTouch. In addition, parents and carers will benefit from being able to view the balance on their child's dinner account directly through the app, something that is not currently available through the existing system.

As part of this transition, we will no longer use the BCBC school meals website to administer school dinner payments.

I would like to reassure parents that all existing dinner money balances will transfer automatically to Bromcom when the new system goes live on the **16th November**. There is no need to withdraw funds or make any special arrangements.

To ensure that your child is able to purchase food from the school canteen when the new system launches, I strongly encourage all parents and carers to ensure that their account has a positive balance before **5.00pm on 11th November**. This is the final date on which payments can be made into the current system before the transfer to Bromcom takes place.

Following the half-term break, we will provide further information, including instructions on how to download and access the MCAS app, along with guidance on adding funds to dinner money accounts and using the system's other features.

Thank you for your support as we implement this significant improvement to our school systems. We are confident that MCAS will provide a more convenient and effective way for families to access information and communicate with the school.

Yours faithfully,

Mr. D.T.D Mead
Headteacher

